



March-25, 2024

Release Notes for ZIP 45G version 95.86.132.8

Description of Changes between 95.86.132.7 and 95.86.132.8

1. IMPORTANT: ZIP 45G phones currently running firmware version 95.84.132.3 or earlier require a '2-Step' upgrade. Phones must first be upgraded to version 95.85.132.1 and then to version 95.86.132.8. Version 95.85.132.1 is only for the purpose of allowing a phone to be upgraded to a 95.86.132.x version.

The current firmware version of a registered phone may be checked via the 'User Agent' field in the 'View > Device Status' screen of MX Administrator.

2. Firmware version 95.86.132.8 will appear as 96.86.132.8 in the 'Status' screen of the phone. The MX Administrator 'View > Device Status' window will also show a User Agent indicating version 96.86.132.8.

Improvements

Subsystem: ZIP 45G

ZIPTS-137: ZIP 45G: HTTP access to webpage of phone disabled by default

Fixed Issues

Subsystem: ZIP 45G

ZIPTS-135: ZIP 45G: Incoming Call Group call may be automatically answered when an EHS4x adapter and wireless headset are connected

ZIPTS-133: ZIP 45G: ZIP 450M Expansion Module becomes stuck at 'Loading...Please wait' screen

ZIPTS-131: ZIP 45G: Incoming call may immediately disconnect upon answer when connected to EHS4x adapter and Plantronics/Poly wireless headset

Improvements

Subsystem: ZIP 45G

[ZIPTS-137: ZIP 45G: HTTP access to webpage of phone disabled by default](#)

Platform: ZIP 45G

Description: Access to the webpage of the ZIP 45G phone using HTTP disabled by default. To access the webpage of the phone prefix the IP address with https://

Fixed Issues

Subsystem: ZIP 45G

[ZIPTS-135: ZIP 45G: Incoming Call Group call may be automatically answered when an EHS4x adapter and wireless headset are connected](#)

Platform: ZIP 45G

Description: In rare cases, the phone may automatically answer an incoming Call Group call (Operator/ACD/Hunt/ICC) when an EHS4x electronic hook switch adapter and wireless headset are connected. This issue does not impact calls to the User's DID/Ext number.

Releases Affected: From 95.86.132.6

[ZIPTS-133: ZIP 45G: ZIP 450M Expansion Module becomes stuck at 'Loading...Please wait' screen](#)

Platform: ZIP 45G

Description: ZIP 450M Expansion Module may become stuck at the 'Welcome Loading...Please wait' screen. Power cycling the phone does not resolve the issue.

Releases Affected: From 95.86.132.6

[ZIPTS-131: ZIP 45G: Incoming call may immediately disconnect upon answer when connected to EHS4x adapter and Plantronics/Poly wireless headset](#)

Platform: ZIP 45G

Description: In rare cases, upon answering an incoming call or retrieving a call from Park, the call may be immediately disconnected when an EHS4x electronic hook switch adapter and Plantronics/Poly wireless headset are connected. This issue may occur whether the call is answered via the phone, ZAC or the wireless headset.

Releases Affected: From 95.86.132.6