**April-29, 2022**

# Release Notes for ZIP 49G / ZIP 49GE version 58.86.132.3

## *Description of Changes between 58.84.132.10 and 58.86.132.3*

1. Once a phone is upgraded to version 58.86.132.3 it should not be downgraded to an earlier version.

***Improvements***

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**Subsystem:**

ZIPTS-112: ZIP 49G / ZIP 49GE: Local conference call support increased to 10-way

**Subsystem: ZIP 49G**
ZIPTS-109: ZIP 49G/GE: BLF / Park Slot / MWI failover for MXnetwork Redundancy deployments

***Fixed Issues***

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**Subsystem: ZIP 49G**

ZIPTS-102: ZIP 49G/GE: Phone may prompt to switch call to video after far end retrieves call from hold

***Improvements***

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## Subsystem:

**ZIPTS-112: ZIP 49G / ZIP 49GE: Local conference call support increased to 10-way**

**Description:** Local conference call support increased to 10-way, being the user and nine other parties.

## Subsystem: ZIP 49G

### ZIPTS-109: ZIP 49G/GE: BLF / Park Slot / MWI failover for MXnetwork Redundancy deployments

**Platform:** ZIP 49G, ZIP 49GE
**Description:** For MXnetwork deployments utilizing the failover redundancy feature, the phone operation has been enhanced to allow for BLF, Park Slot (Monitored) and Mailbox MWI keys as well as the primary Message Waiting Indicator to failover to the redundant MX system in the event that the primary MX system becomes unavailable/unreachable.

This improvement allows for BLF, Park Slot and MWI features to continue to function during a failover event.

During normal operation, the phone will be simultaneously registerd to both the primary and failover MX nodes, with the BLF/Park/MWI subscriptions directed to the primary node.

In the event that the primary MX node becomes unreachable, the BLF/Park/MWI subscriptions will be switched to the failover MX node once the current subscriptions and/or SIP registration expires.

The phone will re-check every 120 seconds if the primary MX node is reachable. Once the phone is able to successfully re-register to the primary MX node the subscriptions will be switched back to the primary MX system.

To ensure timely failover of BLF/Park Slot/MWI subscriptions, the 'BLF Subscription Period' setting (located on the 'General' tab of the Device Profile) should be set to a value between 300 and 600 seconds and match the SIP 'Registration Expires' setting in the Device Profile.

***Fixed Issues***

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## Subsystem: ZIP 49G

### ZIPTS-102: ZIP 49G/GE: Phone may prompt to switch call to video after far end retrieves call from hold

**Platform:** ZIP 49G, ZIP 49GE
**Description:** When Party A using a ZIP 49G/GE calls Party B who is also using a ZIP 49G/GE, if Party B subsequently places the call on hold and then retrieves it, Party A may unexpectedly receive a prompt stating '[B Party] wants to switch to a video call - ACCEPT / IGNORE'.
**Releases Affected:** From 58.84.132.10